



National Finance Center Customer Notification

Date of Notification: October 23, 2009

Subject: Information/Research Inquiry System (IRIS) 313 Screen

Database/Customer(s) Affected: All

Dear Customer:

This customer notice is being sent to inform our customers that IRIS313 (SES Performance Data) screen is currently unavailable on all four (4) CV's. There are records exceeding a threshold that need to be repaired. Once that process is completed, the screen will be brought back up for use. We expect to have the screen up by Monday, October 26, 2009.

If you have any questions regarding this notification, please contact NFC's Call Center at 1-504-255-4630 or EmpowHr Help Desk at 1-888-367-6955 or EmpowHR@usda.gov.

KJS/M5-10-004/006

"Tip of the Week"

Agencies are reminded when submitting Federal Erroneous Retirement Coverage Correction Act (FERCCA) cases to include a full pre-conversion breakdown for time periods during which NFC was not their agency's payroll provider.